

SERVICE CENTRES

Western Digital

Primasiana Pte Ltd
85C Toa Payoh Lorong 4, Toa Payoh Peakview,
Unit #01-384, Singapore, 313085
Phone number: +65 8621 4521
Operation Hours: Monday to Friday (10.00 am - 7.00 pm)



29 International Business Park #08-01, A Acer Building, Tower,
Singapore 609923
Mon-Tue, Thu 8:45am-5:15pm
Wed 8:45am-7:45pm
Fri 8:15am-5:15pm
Sat 9am-12pm
[Tel: 6563 6563](tel:65636563)

PHILIPS

R-logic International Pte Ltd
3014A Ubi Road 1, #04-01, Singapore 408703 Tel: +65 6268 7333
Operating Hours: 0900am to 1800pm (MON-FRI) 0900am to 1300pm (SAT)
Closed on Sundays & Public Holidays



RT Series UPS and N Series UPS:
24x7 Hotline Support: +65 6415 0118
RT Series 1, 2 and 3kVA - 3 Years Onsite
RT Series 5, 6 and 10kVA - 2 Years Onsite
N Series 1, 2 and 3kVA - 3 Years Onsite

VS Series UPS:
2 Yrs Onsite Warranty 9x5 Hotline Support : +65 6551 2999 Operating Hours:
0930am to 1700pm (MON-FRI)



Service Hotline 9751 2735 (Simon Lim)
(Please UPS provide Serial no.)
Contact Person: simon.lim@socomec.com
Mobile: 9751 2735

Eternal Asia
RMA Service Centre
1 North Bridge Rd, #03-41B C/D,
Singapore 179094

SAMSUNG

TOSHIBA



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Products under Standard and Smartcare Warranty: Resellers are to submit support ticket to: <https://contact.peplink.com/secure/create-support-ticket.html> Verified by Peplink service team to be faulty before sending to
Eternal Asia RMA Service Centre: 1 North Bridge Rd, #03-41B C/D, Singapore 179094
Products under SafeGuard OHL 8x5 or 24/7: Hotline : +65 6551 2986
Eternal Asia RMA Service Centre: 1 North Bridge Rd, #03-41B C/D, Singapore 179094